

IDS PRODUCT GUIDES

Dahua New look for login



SOUTH AFRICA'S LEADING MANUFACTURER AND DISTRIBUTOR OF ELECTRONIC SECURITY PRODUCTS

Introduction

As we are all aware there has been a whole lot of Hacking of DVR's recently, not only on Dahua products but across the board with CCTV?

Due to this Dahua has changed the password policies on DVR's (When referring to DVR's, it includes NVR's & HDCVR's)

All new products will come with the new security policies included as default. The unit out on site's already will need a firmware update to bring them up to the new security standard.

This document is intended to serve as an information update about the new look and process of the new password setup of DVR's.

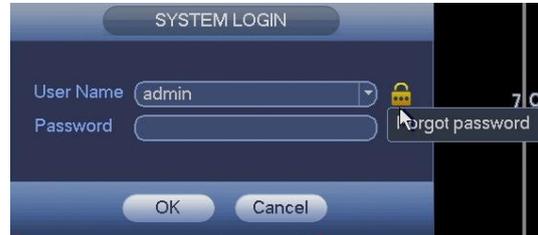
1. New look First Start up Screen

Please encourage the users to fill in these initial steps, it only take a few seconds, and will make the Password recovery process much easier, please see below steps for password recovery if "admin" password is lost and user has filled in Recovery questions as above.



2.Password Recovery with Recovery Q&A's

Next to your User name "admin" you will see a "Lock" if you hover over this it will popup "Forgot Password"



Click on the lock to open the "Reset" screen below.

A screenshot of a 'Reset' window. It contains two security questions: 'Question 1: What's your favorite pet?' with the answer 'doggy', and 'Question 2: What's your first car model?' with the answer 'vavavroom'. Below these are fields for 'Reset password of (admin)', 'New Password', and 'Confirm Password'. A progress bar is shown between the 'New Password' and 'Confirm Password' fields. At the bottom, there are 'Reset' and 'Cancel' buttons.

Enter the Answers to the questions correctly and click on Rest, below window will popup.

A screenshot of an 'ADMIN SECURITY' window. It shows the 'User Name' as 'admin', 'Enter Password' field, and 'Confirm Password' field. A 'Message' popup is centered on the screen with the text 'Successfully set the password!' and an 'OK' button. The background shows the security questions and answers from the previous screen. At the bottom of the main window, there is another 'OK' button.

However if the Security questions have not been set you will get the following message: -



New options for resetting the password via OCR Code is also now available on newer models / firmware's, and is covered under a separate document.

It is important to note, that the old method of using Super passwords / per date or resting the units back to 2000/01/02 by removing the battery, is no longer valid if the unit has been updated with new firmware or is a recent model with the new securities. A quick way to see this, is to take note if there is a "Forgot password" option next to the user name on the log on screen.

Please also note that the Config tool option is not currently available.

End of Document.